Thank you for your interest in StayLinked SmartTE.

We've collected a few guides that can help during an initial installation. Which guides are relevant depend on your environment and our team is available if you have any questions.

Most of the common topics and details can be found in our FAQ.
>   **Installation checklist**.

The Server Process

The SmartTE server process provides centralized management and configuration. The most common installation platforms are Windows, Linux, and IBMi (aka iSeries or AS/400). Guides for each platform can be found here:
>   **Windows**
>   **Linux**
>   **IBMi**

EZSetup - Since most installations are for Windows, we offer a combination that includes the Server process and Administrator in a single installer.

Clients

Installers are found on our downloads site based on the make and model of your devices. Android units can also be installed from the Google Play Store, though we recommend using the APK file. We typically have the Android client available on tinyurl.com/slandroid if your devices have internet access, though this release if sometimes changed for beta or pre-release clients. Honeywell Android clients must be downloaded from Honeywell for any rebranded licensing.

Network configuration preparation and security

SmartTE client-server communication is based on UDP and takes advantage of the small footprint for fast and efficient transactions. If you lock down ports or utilize QoS and packet prioritization, you might want to review our KB for port details.
>   **Secure Communications Guide**

- Server opens ports UDP 3006-3999 for incoming connections from Clients.
- Clients devices open UDP 3771-3782.
- Administrator and Server communicate using UDP 3006 and TCP 3006-3019

Most of the installation steps are Windows-style installation Wizards where you run the EXE and click yes, next, or ok a few times. To avoid most Windows challenges, be sure to run any Windows programs 'as Administrator' within Windows.

Please let us know if we can be of any assistance with your installation or configuration.